

CLINICS PATHWAY APPROACH (CPA) FREQUENTLY ASKED QUESTIONS

Would you consider issuing a one-week extension given the holidays?

UPDATE: The deadline has been extended. All proposals are now due at the close of business, **Monday, January 18, 2021.**

Up to what date can bidders submit questions to EHF?

Questions can be submitted up until January 14, 2021. EHF offices are closed on Friday, January 15th and Monday, January 18th.

When and how often will EHF issue answers to bidders' questions?

Questions will be answered within 24-48 business hours.

What vendor or organization is conducting the current Learning Cohort services for the 11 clinics?

Starling Advisors

What services are Starling Advisors contracted to provide to CPA clinics?

Starling Advisors has partnered with the Foundation in developing the CPA as well as leading the Learning Cohort activities through March 2021. The Learning Cohort activities focus on change management and project management best practices.

What is EHF's role and responsibilities in the CPAs evaluation?

EHF is a thought partner with the evaluator in this project. The evaluator will provide regular evaluation updates to EHF, and EHF will weigh in on and provide support, where requested, in the design and execution of the evaluation.

Did EHF or a third-party vendor disseminate and collect the first Clinic Pathways Readiness Assessment Survey in December 2019, and who will conduct this work in February 2021?

EHF, along with Starling Advisors, disseminated the Readiness Assessment Survey in 2019. In 2021, the Readiness Assessment will be disseminated, collected, and analyzed by the entity selected to conduct the CPA evaluation, along with consultation from EHF.

Was the Clinic Pathways Readiness Assessment Survey disseminated in paper or online? If online, what program was used (Qualtrics, Survey Monkey, etc.?) How is data being stored/in what format? Is any qualitative data being collected/analyzed currently?

This information was disseminated using Qualtrics. In addition to the readiness assessment, EHF conducted an evaluation of the first half of the learning cohort in an effort to understand clinic experiences and to inform further development of the remaining learning cohort sessions.

What are the names of the 11 funded clinics?

Since the internal review process is still underway, these are not being shared at this time.

Please describe in more detail the format and frequency of the Grantee reports.

During the grant period, interim reports are required at six-month intervals. Interim reports are typically due 30 days following the six-month mark and final reports are due 45-days following the grant end date.

EHF's report and format for the interim and final reports are similar. Grantees are asked to provide updates on the status of meeting their deliverables. The final report has additional questions about project sustainability and captures additional summary level information.

Are most clinics generally around the same level of readiness or is there variability in readiness among the clinics that were selected to participate?

The 11 clinics that have been invited to submit applications were on either Level 1 or 2 of the CPA Logic Model when they completed their Readiness Assessment in December 2019. Within these two levels, there is a wide variety of readiness between clinics.

Since the readiness tool was initially administered pre-COVID, is it possible that a clinic's readiness will change when it is updated in February? If so, is it possible the number of clinics participating in the effort will change?

Yes, it is possible that a clinic's level of readiness has changed since their original submission, however, regardless of readiness or change in readiness, the invited clinic participants will remain the same.

Does this initiative relate to the CCHH work?

The CPA initiative and the CCHH work are not directly connected as EHF projects, however, some of the goals around population health are overlapping. The CPA is focused on building a clinic's operational, administrative, and financial capacities to

engage in population health work and value-based payment system design. The clinic work will expand to include stakeholder partners and health system engagement based on their progress three levels of development as part of a pathway to clinical transformation. The CCHH work creates opportunities for clinics to engage in community-wide prevention strategies through strategic partnerships with community organizations.

Are the selected clinics located throughout EHF's region or concentrated in an area? Were clinics selected based on their readiness for this work?

The CPA opportunity was open to clinics throughout the EHF 57-county diocese. The 11 clinics that have been invited to submit applications represent urban and rural regions and are spread throughout the diocese. Clinics were generally selected for their interest and readiness to participate in this work.

Have the clinics done the learning and have baselines been established for each clinic? Were any specific interventions or approaches recommended to clinics as part of the Learning work and, if so, what are they?

Each clinic has completed a Readiness Assessment and participated in the first half (October-December) of the six-month learning cohort experience in preparation for participation in the CPA work. The focus of the learning cohort thus far has been on change management. In conjunction with the peer learning element, clinics received individualized technical assistance to prepare them for full implementation of their CPA projects in Spring 2021. The second half of the learning cohort will focus on project management, again in an effort to set clinics up for successful CPA implementation.

What are you look for in an evaluation team?

An evaluation team must be able to complete the responsibilities outlined in the RFP. EHF welcomes applications from a single organization or a team of two or more entities that work together to pool the needed knowledge and experience to conduct this work.

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